

Important Bulletin BOILERS ONLY!!!

Attn: All Distributors and Representatives

To All Wholesalers/Reps

Slant/Fin Corp. has discontinued it's operations as a manufacturing business. We are no longer accepting orders for boilers or replacement parts.

Wholesalers can continue to stock replacement parts to service customers through a part distributor or part manufacturer. We have worked with a couple large independent boiler part distributors to get them stock to maintain this service. Their links are below.

[https://link.edgepilot.com/s/823dac17/TdK9HB8F80Wjv-](https://link.edgepilot.com/s/823dac17/TdK9HB8F80Wjv-7ZzyNS0Q?u=http://www.parts4heating.com/)

[7ZzyNS0Q?u=http://www.parts4heating.com/](https://link.edgepilot.com/s/823dac17/TdK9HB8F80Wjv-7ZzyNS0Q?u=http://www.parts4heating.com/)

[https://link.edgepilot.com/s/7ac62883/GLTVPqDu-0azJdS-](https://link.edgepilot.com/s/7ac62883/GLTVPqDu-0azJdS-TaOfTg?u=http://www.neuco.com/)

[TaOfTg?u=http://www.neuco.com/](https://link.edgepilot.com/s/7ac62883/GLTVPqDu-0azJdS-TaOfTg?u=http://www.neuco.com/)

Our Tech Support can still be reached at 516-484-2610 option 2 typically Mon-Wed 9-5 pm (Eastern) to help with new installations and startups.

We will continue to support our warranties through wholesale distributors with the procedure below.

Warranty Procedure Handled through Wholesalers

For a warranty claim go

to [https://link.edgepilot.com/s/296aa70b/WPtT_2rRhUCWafgpESRh3A?](https://link.edgepilot.com/s/296aa70b/WPtT_2rRhUCWafgpESRh3A?u=http://www.slantfin.com/)

[u=http://www.slantfin.com/](https://link.edgepilot.com/s/296aa70b/WPtT_2rRhUCWafgpESRh3A?u=http://www.slantfin.com/)

and fill out the warranty claim form for either a Heat Exchanger or a Part. After the form is submitted you will receive a confirmation with further instructions as to where to send the pictures.

For a replacement part we will need a picture of the rating plate with the serial number of the boiler and a picture of the alleged defective or replaced part . Please include Serial number of boiler in subject line.

For a heat exchanger we will need a picture of the rating plate with the serial number of the boiler as well as pictures of heat exchanger showing the alleged defective problem area. Please include Serial number of boiler in subject line.

We cannot validate any warranties until pictures are received (Serial Number of boiler needs to be in Subject of email to avoid delays and confusion).

You will receive an email with our assessment within 2-3 business days after pictures are received for parts and within 1-2 weeks for heat exchangers.

We reserve the right to request addition information and pictures to help us make an assessment for any warranty claim. Do not throw any parts away as we may ask for them to be returned, for the assessment.

If we deem the item to have a manufacturer's defect causing the problem and is under warranty we will offer replacement or cash value (our option) for you to provide to the contractor. If denied we will let you know as well.

Best Regards,
Stacey B Droogan
V.P. of Admin Services
Slant/Fin Corp